



VISION

Be a benchmark in the metal industry, recognized for innovation, reliability and the ability to offer advanced solutions that anticipate market needs, creating value for our customers and contributing to industrial sustainability.



MISSION

Providing innovative, high-quality mechanical solutions with an unwavering commitment to reliability, sustainability, and customer satisfaction. We aim to excel through continuous innovation, optimized processes and a skilled team to ensure products that meet market needs and create lasting value.



VALUES

Quality: Constant commitment to ensuring excellent products and services that meet customers' standards and needs.
Innovation: Continuous search for advanced technological solutions to improve processes and meet market challenges.
Reliability: Punctuality and accuracy in meeting commitments, building lasting trust with customers and partners.
Sustainability: Environmental and social responsibility, with a focus on sustainable production practices and reduced impact on the environment.
Teamwork: Enhancement of skills and collaboration among team members, fostering a positive and motivating work environment.
Integrity: Transparency, honesty and respect in all our interactions, maintaining high ethical standards in every aspect of our work.

Quality Policy

Since 1971, OTIM S.r.l. has specialized in stamping and deep-drawing on a contract basis (lean manufacture).

OTIM S.r.l. is committed to delivering excellence in die design, manufacturing and supply of mechanical solutions, placing quality at the core of its business. Our goal is to meet our customers' needs through reliable, safe products that meet industry standards, contributing to the success of our customers and our company.

To achieve these goals, we are committed to the following points:

1. **Customer Satisfaction:** Listening to and understanding our customers' needs, responding promptly and proactively to their requests, and offering solutions that meet quality and performance requirements.
2. **Excellence in Production:** Using state-of-the-art technology and optimized production processes to ensure the highest quality products and services. We constantly monitor quality at every stage of the production cycle, from design to delivery.
3. **Continuous Improvement:** Adopt a continuous improvement approach in all our activities through continuous staff training, process analysis and adoption of best practices. Every employee is involved in the process of optimizing business performance.
4. **Environmental and Safety Compliance:** Comply with all applicable legal, environmental and safety regulations, as well as relevant industry standards, to ensure that our products and processes are safe, sustainable and compliant with applicable regulations.
5. **Human Resource Management:** Valuing our staff by fostering a collaborative and motivating work environment and incentivizing the acquisition of new skills and knowledge to meet the ever-changing challenges of the mechanical industry.
6. **Supplier Relations:** Establish collaborative and trusting relationships with our suppliers, selecting partners who share our values of quality, safety and innovation to ensure a steady flow of high-quality raw materials and components.
7. **Sustainability and Innovation:** Promote technological innovation and the adoption of sustainable practices in order to reduce environmental impact and ensure a prosperous future for future generations.

Management Commitment:

The Management of OTIM S.r.l. is committed to providing all the necessary resources for the achievement of quality objectives and continuous improvement. We monitor and periodically review the performance of the Quality Management System (QMS) to ensure its effectiveness, updating it according to the needs and changes in the market and applicable Regulations.

All employees are involved and empowered in ensuring the quality of products and services offered, with the goal of achieving excellence and full customer satisfaction.